

The Generation Gap: The Face of the Future Workplace

The proverbial “generation gap” has long been a source of differences in communication, values and life in general. But, what does that mean for the workplace?

Today’s workforce is comprised of employees separated by four and even five distinct generational perspectives. Within the next ten years, forces will impact the workforce in ways never before seen and will require companies to adjust or be negatively impacted.

Participants in this one-day session will gain insight into their complexities of their workforce, learn about Generation X and Y, and what makes the workplace ‘tick’. In addition, participants will gain insight into personal leadership styles and how those styles can be utilized to best lead each group.

This day program is designed to assist current leaders in better understanding generational issues and in formulating strategies to maintain, improve, and ensure their workplace operations as well as maintaining effective internal and external customer service.

Course Objectives

- Identify the generations composite of your organization
- Understand each generation’s wants, needs, and expectations in the workplace
- Strategies for developing a stronger workforce
- Create individual action plans to address specific workforce needs and employee development

Course Length

Recommended length: 6 hours

This seminar can also be customized to fit your organization’s specific needs.

Booking Information

- Email: info@organizationimpact.com
- Phone: 615.424.4766