

## **Stop Passing the Buck! Using Accountability that Creates Results**

How often do you hear someone on your team never seem to take ownership of their tasks or “pass the buck” to someone else? It boils down to accountability which can be hard to define in the workplace. In the end, the lack of this important discipline can truly make or break an organization or team.

Holding employees accountable to the tasks they commit to complete can be difficult if leaders have not followed the right process. In this interactive session, participants will learn the necessary steps in establishing accountability from the moment tasks are assigned.

It's not about difficult or awkward conversations; but without the necessary skills, leaders often struggle in finding the right word or best timing for these uncomfortable conversations. Self-discipline principles will also be discovered in this session so as the leader, you also do not become the recipient of an accountability conversation with your boss.

### **Course Objectives**

- Understand how to set the appropriate environment and expectations with your team
- Learn how to effectively deal with the finger pointing that takes place when something goes wrong
- Discover the power of asking the right questions so performance expectations are met
- Learn the secret of courageously lead a team of diverse individuals

### **Course Length**

Recommended length: 4 hours

This seminar can also be customized to fit your organization's specific needs.

### **Booking Information**

- Email: [info@organizationimpact.com](mailto:info@organizationimpact.com)
- Phone: 615.424.4766